

## Summer Internship: Integration with helpdesk

XMReality AB develops and sells solutions that revolutionizes knowledge sharing through augmented reality (AR). The company is a market leader in remote guidance, which uses AR to guide onsite staff and enable them to resolve or prevent problems.

XMReality's customers are mainly global industrial companies, including Bosch Rexroth, ABB, Siemens Industrial Turbomachinery, Electrolux and Bombardier. XMReality is headquartered in Linköping, Sweden, and is listed on Nasdaq First North (ticker: XMR). [www.xmreality.com](http://www.xmreality.com)

### *About XMReality Remote Guidance*

XMReality Remote Guidance is an AR-enabled knowledge sharing tool that lets you communicate with gestures, speech, chat and pointers with someone at a completely different place. It includes:

- A unique hands-overlay technology that lets you guide someone else's hands—as if you were there.
- A web portal to manage teams and users, and to measure usage
- Easy access to the solution using apps and web-clients

### *Background*

One interesting use-case for remote guidance is helpdesk applications. Customers calling into a helpdesk could be provided with a web-link that would instantly connect them to a remote guidance session with the helpdesk staff.

The XMReality remote guidance solution supports this application already today but to provide the helpdesk staff with a smoother experience the remote guidance solution needs to be integrated with the helpdesk solution.

### **Internship proposal**

Develop an example integration between XMReality Remote Guidance and a helpdesk solution.

### **Application**

Are you ready to take on the challenge? Apply now and no later than March 1<sup>st</sup> by sending a personal letter and your CV to [hr@xmreality.se](mailto:hr@xmreality.se). Questions? Contact Per Unell, CTO, at [per.unell@xmreality.se](mailto:per.unell@xmreality.se) or 072-156 10 04